



All India Airlines Retired Personnel Association

Regd.No. 444 of 2011 (1577 of 1987)
CENTRAL OFFICE

D.Satyanarayana.
PRESIDENT

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Date: 12th December, 2022

Shri Ramdas Athawle,
Hon'ble MINISTER OF STATE FOR
SOCIAL JUSTICE & EMPOWERMENT
GOVERNMENT OF INDIA
Room No. 101, C-Wing, Shastri Bhawan,
Dr Rajender Prasad Road,
New Delhi-110001

subject: Untold sufferings of the retired employees of Air India as a result of Non implementation of Cashless Coverage of their Hospitalisations, Referrals & Treatment by NHA (National Health Authority) as otherwise approved by the Central Government (MOCA/MOH&FW) including the funding & execution of such facilities on cashless basis to retired employees in their panel hospitals.

Hon'ble Sir,
Almost a year ago, vide your DO letter Nos. DO-7180
VIP/CO/MOS/SJR/RA-2021 dated 24 December, 2021 and DO-7192
VIP/CO/MOS/SJR/RA-2021 dated 26 December, 2021, you had kindly
recommended to Shri Jyotiraditya M. Scindia, the Hon'ble Minister of Civil
Aviation to mitigate our anxiety regarding continuation of medical facilities being
provided to us by Air India post it's impending disinvestment especially in the
absence of any pensionary benefits available to us.

**As a result of the compassionate view taken by the Government, the
Hon'ble Ministers of MOCA and MOH&FW, a scheme of cashless IPD &**

OPD coverage to the retired employees of Air India and their spouses was worked out and necessary directions were given to CGHS & NHA for its expeditious implementation.

CGHS has since implemented cashless OPD for the retired employees of Air India under the scheme, which includes medical consultations of doctors and dispensing of medicines at their WC (Wellness Centers). They are also issuing, if required, all categories of referrals, such as consultations of specialists, treatments, investigations and even hospital admissions in their panel hospitals. **However, such IPD referrals are not being accepted by panel hospitals, on cashless basis, because the NHA (National Health Authority), unlike cashless OPD by CGHS, has so far not implemented cashless arrangements for such referrals in the panel hospitals as per the approved scheme as detailed in the following notifications despite all efforts made by concerned officials at their levels:**

Copy of the notification by MOCA

https://drive.google.com/file/d/1fc8wprU3TshtNIVzz6E0uj_4RSKkpEDe/view?usp=drivesdk

Copy of the notification by MOH&FW

<https://drive.google.com/file/d/1giO3DENeciO8o9sesprDVTwpvz91Kb0F/view?usp=drivesdk>

The above has put, all those retired employees of erstwhile Air India and their spouses, who were undergoing treatment in hospitals for serious ailments that required Chemotherapy, dialysis, surgeries etc. in a very precarious and pitiable situations for no fault of theirs and could possibly lead to serious repercussions,

In view of the above, we have made a humble appeal to the Hon'ble Minister of Civil Aviation, who had also been all along very compassionate in our case, so that NHA could be prevailed upon to implement cashless IPD, without any further delay, as per the scheme approved by the Government of India as detailed in the above notifications by the MOCA & MOH&FW respectively:-

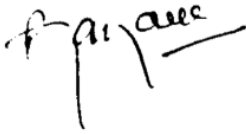
Copy of our Appeal/Representation to the Hon'ble Minister of Civil Aviation

<https://docs.google.com/document/d/10o6yCVIZEZA8DYvvMCytrueIqzicjJRdGcy953RVk0Y/edit>

We also seek your kind help, in using your good relations with the Hon'ble Minister of Civil Aviation to impress upon him the urgent need to resolve any issues related with NHA/MOH&FW for the implementation of Cashless IPD by NHA without any further delay and to put an end to the endless sufferings of the retired employees of Air India for which we shall remain ever grateful.

With best regards.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'D. Satyanarayana', with a horizontal line extending from the end of the signature.

(D. Satyanarayana)
President