An urgent hybrid AIARPA CEC meeting was held at New Delhi in the FN of 1st of August 2023 regarding the Medical issues.12 CE members participated in person

Therafter in the AN, AIARPA team met AIAHL and discussed issues which were shortlisted in the the CEC meeting . Salient points are as below;-

1 Frequency of forwarding new applications of CGHS Cards ( Cards) will be increased so that lead time to get a new card is reduced.

2]l). Amendment of registered mobile number of the card canmbe do21ne after some time easily.

3. FAQ to address various doubts will be prepared and circulated.

4. Attempt of AIAHL to get life time did not succeed. Resolved that AIARPA will make a request to authorities for possible solution.

5. UTIITSL portal being new needs to be made simpler to help our members who are aged and not so e savy.

6. Actual payment of the claims of retirees and HCOs have started. Many other claims needs to be dealt with.

7 Request has been made to apprise the claimant of deductions [if not reflected on the portal] while making the settlement .

8. It is apprised by us that process of existence certificate ,when introduced should be with sufficient advance notice and simple. It is agreed to

9. Cashless IPD Hospitalization has to be expedited for which it is said that support of retirees,also is needed as in the pilot project of NCR.

10. It was requested to follow up vigorously with UTIITSL for various issues including web portal training to HCOs , claim settlement, Corrections in entitlement of Individuals, , cashless IPD ,etc.,etc.

VK JAIN

GS,AIARPA

05-08-2023