

Variations in CGHS cards issued amongst AI retirees

1 message

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Ref; AIARPA/GS/Medical AIAHL/2023 Dated 14-08-2023

- *CFO,AIAHL
- *Consultants Disinvestment, AIAHL
- *Manager ,HR, AIAHL
- * Medical Cell, AIAHL

Subject; Variations in CGHS cards issued amongst AI retirees

Dear Sirs/ Madam,

The initial reaction of a desk officer of HCO on sighting of the CGHS card varies based on its features namely colour, validity ward and, category.

Air India CGHS Beneficiaries are in receipt of varied cards as is evidenced by the attached five cards and summarised below;

Color: 3 types namely Yellow, Orange and Green

Validity: May 2023, May 2024, As Per Database

Ward; 2 Types; Private, no mention

Category; Pensioner/ NA, Pensioner(A)

HCOs on seeing the Yellow /Orange color and the word" A" which stands for Autonomous say at the outset that the beneficiary is not entitled for cashless treatment

Absence of entitlement of ward on the card pauses a big problem at the time of IPD Hospitalisation as they tend to give lowest category that is General ward to everyone .

Also , in few case the validity of cards when downloaded during July 2023 for which payment by AIAHL to CGHS is made in time ,still shows May 2023 .Such of the retirees were refused any support from WC or HCO saying that the validity in database also shows May 2023 which has since expired

What ideally and correctly desirable is to have one type card depicting entitlement, color codifying cashless treatment and validity as lifetime.

I shall appreciate taking it up and follow up with the authorities for the needful

Thanking you

Yours Sincerely Sincerely,

V K JAIN , General Secretary All India Airliines Retired Personnel Association M-,99586 98839 vkjains@gmail.com